

## Service Centers Pick Up Terms

### Pick up Person Confirmation

1. Please make sure to bring VEHICLE PICK UP NOTICE when coming for pick up.

### Reservation Only

1. Please reserve pick up schedule latest by previous day morning.
2. Please observe pick update/time punctually. (9:00~12:00, 13:00~~17:00)

### Safety & Security

1. Please refrain from checking units that you have not purchased.
2. Wandering around inside service center without permission is not allowed.
3. Service centers' forklifts may not reach for loading on some large carriers' upper level.
4. We may not allow or load cars in dangerous cases judged by our staff, such as loading by forklifts from front, or vehicles with weights more than loading weight limit capacity.
5. Delivery or temporary leaving of vehicles outside service centers is not possible.
6. Refueling gasoline/diesel is not possible for any units or carriers.

### Law & Environmental Observation

1. Pick up will not be allowed for cases with possibilities of illegal carrying methods. (White number plate business trucks, overloading, etc.)
2. Please refrain from coming with vehicles with loud or irregular noise, oil leaking or other kinds of vehicles damaging surrounding environment and community.
3. Repairing at service centers is not allowed.
4. Please refrain from stand by, or loading at public roads and make sure not to block or disturb public traffic.

### Inquiries, claims

1. For claims or any inquiries, please contact your direct salesperson.
2. Please check for service center access and traffic information by yourself well in advance and by referring to maps provided at Vehicle Pick Up Notice. (Guiding from locations more than 1 km away from service center is not possible)
3. TAU will not be liable for damages caused to carriers while loading with forklifts.
4. In case of typhoons or natural incidents and or other emergencies, schedules may change.

### Accidents responsibility

1. TAU will claim for damages in case of any accident or damage caused by customer or customer hired pick up person.
2. In case of arranging transports by yourselves (not through us), for any accident out of service centers (public roads or private lands) caused anyhow by loaded product or loading method, we will take no responsibility for any damage or loss involved.